

BUY MORE
SAVE
MORE!

FAQs

Q: I am an existing customer or IBO can I participate in this promotion?

A: The Buy More, Save More Promotion is open to existing customers and IBOs. (Updated as of 8.17.21).

Q: Can my 500 PV order be an Autoship order?

A: Yes, your first time product order of 500 PV or more can be an Autoship order or one-time, shop now order.

Q: Is the credit I earn in PV or dollars?

A: The credit you earn after your first time product order of 500 PV is a dollar credit. It's like having a gift card loaded into your account!

Q: How long will the promotion run?

A: The qualification dates for the promotion are June 17, 2021 - August 31, 2021.

Q: Does the credit expire?

A: The credit must be used on or before December 31, 2021.

Q: How will I know if I earned credits from my purchase?

A: When logged into your account, your credits will show here: Home / My Account / Credits Account

CREDITS

[Home](#) / [My Account](#) / Credits Account

Test Testing
#1050

MY ACCOUNT

MY ORDERS

MY AUTOSHIPS

MY WISH LIST

MY REVIEWS

ADDRESS BOOK

STORED PAYMENTS

REWARDS POINTS

CREDIT ACCOUNT

Credits balance Information

Your balance is \$405,559.53 Credits USD ▾

Balance History

BALANCE	AMOUNT	REASON	DATE
\$405,559.53	-\$6.95	Credit applied to Order# 5681982	04/20/2021
\$405,566.48	-\$36.95	Credit applied to Order# 5614785	02/22/2021
\$405,603.43	-\$215.90	Credit applied to Order# 5371289	09/02/2020
\$405,819.33	\$324.34	Convert From Magento	08/27/2020
\$405,494.99	-\$48.79	Credit applied to Order# 5347853	08/20/2020
\$405,543.78	\$10.75	Credit was refunded when Order #4988761 was voided	12/09/2019
\$405,533.03	-\$10.75	Generated from Back Office - Credit applied to Order# 4988761	12/09/2019

Q: Can I apply the credits earned to an Autoship order?

A: Yes, the credits can be applied to an Autoship order but you will need to call sales support to set this up. Sales Support can be reached by calling 866-535-5888.

Q: I live outside the US, can I participate in this promotion?

A: No, only new customers or new IBOs in the US are eligible for this promotion.

Q: Do I have to use the whole credit at once or can it be used on multiple orders?

A: The whole credit does not have to be redeemed at once. It may be used on multiple orders.

Q: If I return a product purchased with my credit from this promotion will I receive that credit back?

A: Yes, you may receive your credit back after returning products purchased with product credits. Please remember, all product credits must be used on or before December 31, 2021.

Q: Can I earn commission on products purchased with the credit?

A: Yes, products purchased with the Buy More, Save More Promotion credits will carry PV and will count toward commissionable volume.

Q: What does PV stand for?

A: PV stands for Product Volume and is the volume assigned to each product. PV is listed for each product and/or product pack during the order checkout process.

Q: Do I need to purchase a 500 PV pack to qualify?

A: No. As long as your total first time product order volume is 500 PV or more and you qualify for the promotion.

Q: If an existing Customer upgrades to an IBO during the promotion period, are they eligible for the Buy More Save More Credits?

A: Yes, existing Customers who upgrade to an IBO and place a first-order as a new IBO of 500+ PV are eligible.

Q: Does my first time product order of 500 PV qualify me for this promotion and GoYin For Life?

A: Your first time product order of 500 PV will qualify you for this promotion. To earn GoYin For Life you need to place a first time non-Autoship order of 200 PV or more and have a 100 PV or more Autoship set up. Full GoYin For Life terms and conditions can be found here: [GoYin For Life T&Cs](#)